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BUSINESS & LABOR  
EXHIBIT NO. 3  
DATE 3-12-13  
BILL NO. SR 18

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March 11, 2013

The Honorable Jon Sonju  
Chair, Business, Labor, and Economic Affairs Committee  
Legislative Services  
State Capitol  
Helena, Montana 59601

Re: SR 18 - Support for Pam Bucy Appointment as Commissioner of Department of Labor and Industry

Dear Senator Sonju:

On behalf of the Montana Medical Association, I am writing this letter of recommendation to support the appointment of Pam Bucy as Commissioner of the Montana Department of Labor and Industry.

Ms. Bucy has spent recent months working within the Business Standards Division of the Department of Labor and Industry leading an effort to streamline business processes and enhance customer service. Prior to this task she ably assisted in the management of the overall department. Her hands on experience in these roles along with her policy experience would be invaluable within the department and can provide for consistency in service delivery.

We have found Pam's approaches to be well-reasoned. She has been directly responsible for an internal reorganization and demonstrated an appreciation of holding the department accountable to use their limited resources in the most effective manner. Physicians are among those who pay the fees to fund the provision of governmental licensure and regulatory services and appreciate efforts of governmental agencies to continuously explore ways to improve service delivery in a manner that enhances the licensees' experience. We would look to Ms. Bucy to be progressive in adopting improvement measures.

We unreservedly support her appointment as the Commissioner of the Department of Labor and Industry. She will serve the people of Montana well in this capacity

Sincerely,

Shaun Gillis, MD  
President, Montana Medical Association